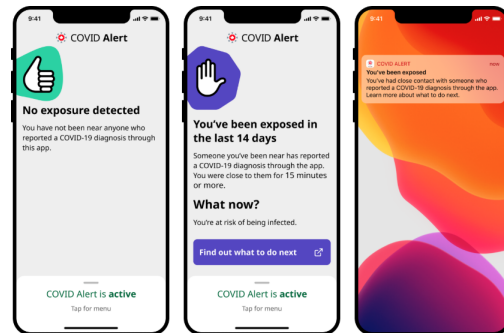




Tips and advice on EMRs, digital health and virtual care tools you can use NOW

## Tip from an OntarioMD Peer Leader: COVID Alert App

Dr. Chandi Chandrasena, a Peer Leader who practices family medicine in Ottawa, provides her tip about the new COVID Alert mobile app. Dr. Chandrasena has additional useful tips on medical apps for doctors and will be presenting at our Digital Health and Virtual Care Day on October 1. [Read the full tip.](#)



## Did you know?

### OntarioMD's first Digital Health and Virtual Care Day – October 1, 2020

Our popular, award-winning, formerly in-person EMR: Every Step Conference is going VIRTUAL. More than 20,000 doctors are using a certified EMR and have mastered the basics. Now they want to learn more about new digital health and virtual care tools to benefit their patients and their practices. Join the more than 1,400 attendees already signed up for our first Digital Health and Virtual Care Day! The conference highlights changes and tools doctors have adopted during COVID-19 and will continue to use after the pandemic. We are pleased to present keynote speakers Dr. Jane Philpott and Matt Anderson President & CEO of Ontario Health, CME-accredited concurrent sessions, and Peer Leader led EMR training workshops. Registration for you and your staff is FREE! [Register today!](#)



Meet our Virtual Care Contest Winners!

The COVID-19 pandemic has resulted in the adoption of new virtual care tools by many of you to conduct visits with patients who were comfortable using the technologies. OntarioMD wanted to get feedback on your experience with virtual care and hear your success stories so we held a contest. Watch this space for more opportunities (or contests) to share your virtual care stories and you could be featured on our website. [Watch the winning virtual care contest videos!](#)

### **HRM and Your Static IP Address**

Planning an office move? Switching to another Internet provider? Making a change to your Internet plan? Those scenarios could potentially mean a change to your static IP address. A change in static IP address will affect your HRM feed if you are using a certified local EMR solution. HRM uses a network firewall that will only allow trusted IP addresses to connect to it. Any changes to a device's IP address must go through the standard firewall change request process. Don't forget to notify OntarioMD at [support@ontariomd.com](mailto:support@ontariomd.com) as soon as possible to ensure you don't experience any disruption to HRM report delivery.



### **New Digital Health and Virtual Care Tools**

#### **Request an eConsult through your EMR**

Are you still faxing letters to specialists for consults and waiting a long time for the advice? Try an eConsult instead! If you use Accuro® EMR, Avaros EMR or YES EMR, you can request an eConsult from a specialist from within your EMR and receive a response in as little as a few hours. [Listen to family doctor Dr. Anil Maheshwari](#) explain how it works and how to get it. Contact [support@ontariomd.com](mailto:support@ontariomd.com) to enroll!

**Still thinking about which virtual care tools are right for you and your patients?**

More patients and more physicians are using virtual care options for patient encounters. According to the Canadian Medical Association's virtual care survey (May 2020), patients who connected with their doctor virtually during COVID-19 reported a 91% satisfaction rate. If you're not sure where to start with virtual care, OntarioMD has compiled a wealth of information about virtual care, appropriate tools for virtual visits, online booking, secure messaging, how to collect patient consent and much more. Check it out at [OntarioMD.vc](https://ontariomd.com/vc).



### Need Help with Your EMR/Digital Health or Virtual Care Tool?

If you would like some help with your EMR, a digital health tool or a virtual care tool, OntarioMD staff are available to help you! If you're interested in any of the digital health tools mentioned in this issue ([HRM](#), [eConsult](#)), or other tools like [OLIS](#), [ConnectingOntario](#), [ClinicalViewer](#), [i4C Dashboard](#), and [Privacy & Security Training](#), our staff can get your practice connected. Just contact [support@ontariomd.com](mailto:support@ontariomd.com) and help will soon be on the way!

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**Thanks for your feedback on the first issue of Digital Health eTips! We're listening and will incorporate your advice in future newsletters.**

**Tell us how you like this newsletter!**

Quick Poll



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