



March 2021

Tips and advice on EMRs, digital health and virtual care tools you can use NOW

Tip from an OntarioMD Peer Leader: Opening a Second Instance of Your Accuro® EMR

This month's tip comes from Dr. Cody Jackson, a family physician from London, Ontario. Dr. Jackson uses Accuro® EMR. To better manage his inbox, he always has a second instance of the EMR running. Although this increases demand on your computer, it makes charting significantly faster and easier. You no longer need to flip between different tabs in the same window and you can look at a patient's CPP while simultaneously looking at any documents in your inbox. This makes it easier to update CPPs and understand a patient's medical context while still reading documents in your inbox. To open a second window, hold the ALT key while clicking on a button/selection. [Talk to one of OntarioMD's staff](#) to find out how you can do this with the EMR you use.

Did you know?

OMD Educates: COVaxON Training for Primary Care Practices

OntarioMD is offering support and virtual training for primary care practices that are offering COVID-19 vaccination clinics as part of the roll out of the AstraZeneca vaccine within six Public Health Units in the province. Training sessions demonstrate how to access and use the COVaxON Vaccination Management System. To attend a training session, view past recordings, or ask for support, please visit our [COVaxON Training page](#).

OMD Educates: Privacy & Security Training Module – Specialists Earn CME Credits Too!

As health information custodians, physicians need to stay up to date on privacy legislation and educate their staff (as their delegates) on how to protect Personal Health Information (PHI) on an ongoing basis. OntarioMD's convenient online [Privacy and Security Training Module](#) helps you address this ongoing need. The Module covers topics such as safeguarding PHI from breaches and security incidents, and how to comply

with legal obligations. Added bonuses are the printable attestation and the CME credits you get when you complete the module. Specialists can claim 2 credits/hour under the Royal College Maintenance of Certification (MOC) Program as a Section 2: Personal Learning Project. [Find out more and start the module now](#)

We Asked and You Told Us

If you completed our annual Clinician Survey last November, thank you! We have read every comment and are making changes wherever possible to action your suggestions about our digital health products and services and dealing with EMR vendors. Your feedback is what we need to hear to continuously improve and help reduce technology issues for physician practices. Keep the feedback coming by telling us what you want and need using the super brief survey at the end of this newsletter. For topics such as billing, that's the OMA's domain and we encourage you to contact info@oma.org.

New HRM Sending Facility

Since early February, the Cortellucci Vaughan Hospital, part of Mackenzie Health, began sending reports to clinicians' EMRs through HRM. You can look up the report types being sent on our [sending facilities page](#).

OMD vs. OntarioMD: What's Going On?

You may have noticed some subtle changes to our brand in recent months. Many of you affectionately call us OMD so we decided to embrace it and rebrand our educational activities to [OMD Educates](#), our digital health tools and onboarding activities to **OMD Connects**, and our collaboration with government and private sector partners to **OMD Partners**. More changes are on the way, all designed to realize our corporate goals and our first priority remains to support YOU and your practice.



Digital Health and Virtual Care Tools

OMD Educates: Virtual Care for all the Tasks of an Office

Join us on March 24 from 12:00 to 1:00 pm to learn how to leverage virtual care tools in your practice and earn 2 Mainpro+ credits. Panelists Dr. Kevin Samson (Physician Peer Leader), Stephen Beckwith (Clinic Manager Peer Leader) and Randy Filinski (Patient Leader) will discuss:

- Preventive care done virtually
- Online scheduling
- Asynchronous messaging
- Population health, dashboard and data, and more!

[Register for this virtual learning today!](#)

Virtual Care Tips from the Centre for Effective Practice

Check out three new resources from the Centre for Effective Practice (CEP) to help you improve your effectiveness and efficiency when providing virtual care. The CEP has developed a Framework and tips for using telephone and video and email and secure messaging to manage chronic diseases. [Download all three here](#)

REMINDER: HRM and Your Static IP Address

Planning an office move? Switching to another Internet provider? Making a change to your Internet plan? Those scenarios could potentially mean a change to your static IP address. A change in static IP address will disrupt your HRM feed and you will stop receiving reports from hospitals and specialty clinics. HRM uses a network firewall that will only allow trusted IP addresses to connect to it. Any changes to a device's IP address must go through the standard firewall change request process. **Don't forget to notify OntarioMD** at support@ontariomd.com and allow for a **minimum of 7 business days** from the time we receive your complete request with a valid IP address to ensure you don't experience any disruption to HRM report delivery.

More Tips and Education on OntarioMD.blog

OMD is collecting a lot of valuable information from our Peer Leaders, our partners, and occasionally from patients on a variety of interesting topics. You can read about them on [OntarioMD.blog](#). Recent topics include *Breaking the Visit – collecting health data before*

and after in person clinical visits, *It's Not the Technology! It's the Adoption and Adoption is Workflow!*, and *Telemedicine: Accessing Specialist Care*. We welcome your contributions or your ideas for the blog.



Need Help with Your EMR/Digital Health or Virtual Care Tool?

If you would like some help with your EMR, a digital health tool or a virtual care tool, OntarioMD staff are available to help you! If you're interested in any of the digital health tools mentioned in this issue or are interested in [OLIS](#), [EMR-integrated eConsult](#), [Privacy & Security Training](#), or help from the [i4C Advisory Service](#), our staff can get your practice connected. Just contact support@ontariomd.com and help will soon be on the way!

Tell us how you like this newsletter!

Quick Poll

