



**February 2021**

*Tips and advice on EMRs, digital health and virtual care tools you can use NOW*

## **Tip from an OntarioMD Peer Leader: Virtual Care Resources – Patient**

### **Education**

This month's tip comes from one of our newest Physician Peer Leaders, Dr. Keith Thompson, a family physician from London, Ontario. Dr. Thompson uses some of the virtual care tools and resources listed on [OntarioMD.vc](#) in his practice. These tools and resources have been curated by OntarioMD, however we do not endorse any of the products listed. [Read his tip about using a patient education platform.](#)

### **Did you know?**

#### **7 Tips to Protect You as You Navigate the World of Virtual Care**

You collect a lot of sensitive patient data that needs to be kept secure and private at all times from unauthorized access. We've put together a [handy tip sheet](#) to help you protect your data from hackers or anyone who should not be able to view it. You may want to download and print it for reference and share it with your staff. If something's not clear, or you'd like some help, contact [support@ontariomd.com](mailto:support@ontariomd.com). More practical tips to protect your patient and practice data are coming your way from OntarioMD.

#### **OMD Educates: Watch the Reimagined Patient Visits Webinar and Sign Up for Privacy & Cybersecurity**

OntarioMD hosted the first of our new OMD Educates webinar series on how the patient visit has been reimagined since the onset on COVID-19 and the sharp increase in the use of virtual care by physicians. If you missed it, you can [watch it online](#) at your convenience. It's not too late to sign up for the next webinar on **February 24 at noon on [Privacy and Cybersecurity for Your Practice](#) with Ariane Siegel, Chief Privacy Officer and General Counsel, OntarioMD.** Earn 2 Mainpro+ credits.

We are always interested in your feedback about our webinars. If you wanted to attend, but couldn't, we'd like to know why. Was the time not right? Was the Teams technology challenging? Was it something else? Please tell us at [OMD.Events@ontariomd.com](mailto:OMD.Events@ontariomd.com). We

want to serve you better!

### **UHN, Mount Sinai Hospital and Women's College Hospital Now Sending Diagnostic Reports**

University Health Network (UHN), Mount Sinai Hospital and Women's College Hospital have added diagnostic reports to the report types they are delivering to clinicians' EMRs. Clinicians started receiving diagnostic reports for their patients since January 25. [Check out all the report types](#) sent by these hospitals. Simply type their names in the search box.

### **Changes to Hospital Information Systems – Impact on HRM**

Many Ontario hospitals are upgrading their Hospital Information Systems (HIS). This may result in the suspension of the HRM feed if there are issues with the transition from the old HIS to the new one. If this happens, the hospital will contact you to let you know about this temporary disruption of report delivery from the hospital through HRM to your EMR and when report delivery is expected to resume. If you have questions about report delivery via HRM at any time, please contact [support@ontariomd.com](mailto:support@ontariomd.com) and we will investigate.



### **Digital Health and Virtual Care Tools**

#### **Allergy Advice for the COVID-19 Vaccine is Now Available on the Ontario eConsult Service**

Physicians who access specialist advice through the eConsult BASE™ Managed Specialty option can now ask COVID-19 vaccine allergy related clinical questions to the new COVID-19 Vaccine Allergy/Immunology BASE Managed Group of specialists and receive a response within days. Please note that this group cannot answer questions about vaccine distribution. [More information on this new managed group of specialists](#)

## eConsult Through Your EMR

eConsult is available to physicians in two ways – through the OTNhub or through your EMR. Physicians told us that they prefer access through their EMRs because it fits better with their workflow. If you use Accuro® EMR, Avaros EMR or YES EMR, you can get access to eConsult today to request a specialist's advice by contacting [support@ontariomd.com](mailto:support@ontariomd.com). If you use another EMR, please tell your vendor know that you want access to eConsult. OntarioMD can work with your vendor to make it happen so you can get specialist advice for your patients sooner and integrate it into your EMR.

## ONE Mail Direct Retirement

If you use ONE Mail Direct, you may have received an initial communication from Ontario Health to tell you that this secure email service is being retired in 2021. Ontario Health will follow up with another communication with details about a new secure email service from a third party recommended by Ontario Health and giving you 90 days to migrate to this new service or select an alternate service. We will update users as we receive more information.



## Need Help with Your EMR/Digital Health or Virtual Care Tool?

If you would like some help with your EMR, a digital health tool or a virtual care tool, OntarioMD staff are available to help you! If you're interested in any of the digital health tools mentioned in this issue or are interested in [OLIS](#), [EMR-integrated eConsult](#), [Privacy & Security Training](#), or help from the [i4C Advisory Service](#), our staff can get your practice connected. Just contact [support@ontariomd.com](mailto:support@ontariomd.com) and help will soon be on the way!

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