# OntarioMD

# Enhance clinical experience with digital health

OntarioMD is at your service to support and educate your practice to realize increased clinical value through the use of digital health tools. Consider us your personal consultants!

Our staff and Peer Leaders cover the entire province. They can give you step-by-step advice on data quality, appointment scheduling and conducting efficient queries of your patient population. Based on the needs of your patients and your practice, Peer Leaders also provide you with tools to better manage chronic diseases and develop preventive care programs. Take advantage of their knowledge for a better experience for you, your patients and practice staff.

OntarioMD staff can also help you access provincial digital health tools and advise you on how to make changes to your workflow to receive patient data collected outside your practice seamlessly into your EMR for up-to-date patient records. Complete patient information empowers you to make better clinical decisions for better patient outcomes.

## HEALTH REPORT MANAGER

Health Report Manager (HRM) is an award-winning digital health tool integrated with your EMR. It improves communication among health care providers by enabling practices to securely receive patient reports, such as discharge summaries, electronically from hospitals and other health care facilities directly into their EMRs. Using HRM makes report delivery more secure, eliminates paper reports, saves time and avoids cost for hospitals, specialty clinics and physician practices.

To sign up for HRM or to find out more, contact **support@ontariomd.com**.

**50 million+** reports sent to date

**500+** hospitals and **specialty clinics** send reports

**10,000+** clinicians receive reports

## eNOTIFICATIONS

Delivered through HRM, eNotifications alert practices in real time when a patient has been discharged from an emergency department, or admitted or discharged from a hospital. They help improve communications and care coordination between hospitals and clinicians, especially for patients with complex care needs. eNotifications enable faster and safer follow-up treatment. HRM users automatically receive eNotifications.

eNotifications have been recognized by Accreditation Canada as a Leading Practice for communications and patient safety.

**4 million** eNotifications sent to date

**100+** hospital sites send eNotifications

## INSIGHTS4CARE
### i4C

i4C provides clinicians with tools and services to gain better insights about their patients and to make improvements in their care. The i4C Dashboard is an EMR-integrated population health management tool based on your real-time EMR data. You can see, at a glance, a set of indicators that show you what's happening with your patients and lets you drill down to individual patients to take preventive care action or proactively manage a chronic disease. The i4C Dashboard also highlights the quality of your EMR data. Advice and help is available from OntarioMD staff who can analyze your EMR data and guide you to improve the quality for better patient outcomes and practice efficiency.

The i4C Dashboard is currently available to OSCAR and TELUS PS Suite and Med Access users and will expand to other OntarioMD-certified EMRs. The i4C Advisory Service is available to all users of certified EMRs.

For more information, email **support@ontariomd.com**.

**87%** of i4C Dashboard indicators recorded improvements after only 90 days of use

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# INTEGRATING PRIMARY CARE WITH DIGITAL HEALTH

## eCONSULT DEPLOYMENT
### AND EMR INTEGRATION

eConsult is a tool that provides physicians and nurse practitioners with timely access to specialist advice and often eliminates the need to send patients for an in-person specialist visit.

OntarioMD is deploying eConsult to clinicians across Ontario and integrating the service with EMRs.

To sign up for eConsult, email **support@ontariomd.com**.

eConsult through EMRs saves clinicians nearly

**5** minutes
vs. submitting via web-based solution

## DHDR / DHIR
### EMR INTEGRATION

OntarioMD has partnered with the Ministry of Health, eHealth Ontario and OntarioMD-certified EMR vendors to integrate the Digital Health Drug Repository (DHDR) and the Digital Health Immunization Repository (DHIR) into EMRs. The DHDR and DHIR offers clinicians valuable real-time access to dispensed drug and pharmacy service information, comprehensive immunization information, and the ability to submit immunization information according to the provincial immunization schedule.

EMR integration means clinicians won't need to log in to multiple resources – simplifying their workflow and saving them time they can use to focus on patient needs. The services will be available to a limited number of trial users throughout 2020.

## PRIVACY AND SECURITY
### TRAINING AND RESOURCES

OntarioMD is committed to training clinicians and their staff on relevant topics to facilitate their use of technology in an increasingly digital environment. We provide privacy and security training, including tools and resources to physician practices to educate them about their role and responsibilities as Health Information Custodians under the *Personal Health Information Protection Act* (PHIPA) and other laws. Our tools and resources are regularly updated to address emerging technology or new cyberthreats.

OntarioMD obtained input from the OMA, CPSO, CMPA and eHealth Ontario to create the Privacy and Security Training Module on **OntarioMD.ca** available 24/7 from any internet connected device. The training is recommended for access to provincial digital health systems.

**2,000+** users have completed the training to date

**2** Mainpro+ credits

Certificate of attestation upon completion

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## eAGREEMENTS

eAgreements allow you to electronically sign legal documents that govern your access to and use of digital health services and store them securely on OntarioMD.ca. It's a convenient way to access and keep track of all your user agreements.

Contact **support@ontariomd.com** for more information or to register for OntarioMD.ca.

## CONNECTINGONTARIO
## CLINICALVIEWER BUNDLE

OntarioMD Practice Advisors make efficient use of clinicians' valuable time by bundling digital health services enrollment into one visit instead of multiple visits. One bundle includes Ontario Health Digital Services' ONE® ID, a prerequisite for its ONE® Mail service and the ConnectingOntario ClinicalViewer, as well as the Ontario eConsult Program. OntarioMD can also bundle its other products and services for your convenience.

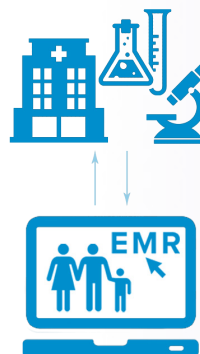For more information, contact **support@ontariomd.com**.

OntarioMD has signed up
**1,200+** users

## OLIS
## DEPLOYMENT

OntarioMD is leading the deployment of the Ontario Laboratories Information System (OLIS) to clinicians on behalf of eHealth Ontario. Clinicians using an OntarioMD-certified EMR can access the latest lab results for their patients or perform patient queries.

To sign up for OLIS, email **support@ontariomd.com**.
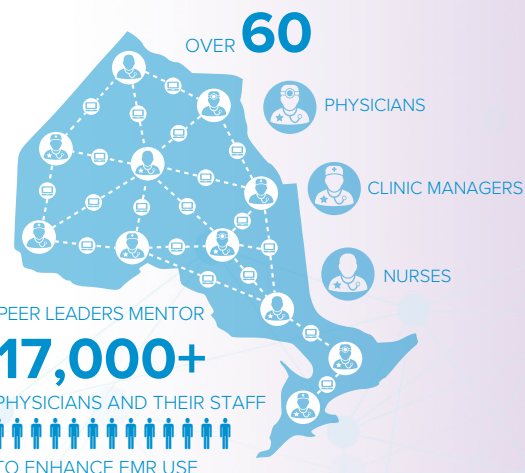
**11,000+**
**clinician** users

## PEER LEADERS

OntarioMD's Peer Leaders are a network of physicians, nurses and clinic managers across the province who are expert users of OntarioMD-certified EMRs and have mentored physician practices to realize more clinical value from their EMRs.

Peer Leaders provide consulting services that lead to more efficient EMR use and workflow, optimization of EMR functions, and additional functionality in integrated digital health tools to improve clinical decision support.

Contact **peer.leader.program@ontariomd.com** to request a Peer Leader.

OVER **60**

PHYSICIANS

CLINIC MANAGERS

NURSES

PEER LEADERS MENTOR
**17,000+**
PHYSICIANS AND THEIR STAFF
TO ENHANCE EMR USE

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# DIGITAL HEALTH PRODUCTS AND SERVICES

## EMR: EVERY STEP CONFERENCE

The EMR: Every Step Conference is OntarioMD's flagship conference and Canada's largest EMR conference series focused on educating clinicians on realizing the full benefits of certified EMRs and other digital health tools for better patient care and practice efficiency. Two conferences are held every year - one in Toronto and one elsewhere in Ontario.

To learn more, visit **ontariomd.ca** or contact **support@ontariomd.com**.

**6,000+ clinicians** have attended since inception in 2012

## ON THE ROAD WITH ONTARIOMD

On the Road with OntarioMD are CME-accredited evening seminars hosted by Peer Leaders across Ontario. They teach clinicians how their EMR can provide their practice with additional, immediate clinical value in areas such as safe opioid prescribing. Attendees meet with OntarioMD Peer Leaders to gain expertise and advice on how to optimize their EMR for better patient care and more efficient practice.

To learn more, visit **ontariomd.ca** or contact **support@ontariomd.com**.

**18 On the Road with OntarioMD** events across the province offered to date

## EMR PROGRESS ASSESSMENT TOOL

Are you using your EMR to its full potential? How else can you unlock the power of your EMR data for better patient outcomes? OntarioMD's EMR Progress Assessment (EPA) is an online self-assessment tool that helps answer these questions by asking you critical questions spanning key functional areas of EMR use: practice management, information management, and diagnosis and treatment support. Your completed EPA can help you understand your most desired areas for EMR improvement, and help our team understand how we can best support you to meet those goals. Complete an EPA at **ontariomd.ca**.

## EMR CERTIFICATION PROGRAM

OntarioMD certifies EMRs for clinician use in Ontario and monitors EMR vendors' compliance with current EMR specific actions. Certified EMRs are a mandatory requirement for clinician practices to access provincial digital health tools such as HRM, eNotifications and OLIS. More than 18,000 clinicians use OntarioMD-certified EMR products.

The EMR Certification Program continuously evolves certified EMRs, taking into account clinicians' needs and the future of digital health in Ontario and the rest of Canada. It also helps practices leverage new EMR functionality that leads to their optimized use of a certified EMR.

For more information, email **emr@ontariomd.com**.

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## Celebrating 15 Years

# OntarioMD
*supporting clinicians'*
*digital health needs*

CANADIAN MARKETING ASSOCIATION
CMA MEMBER

Digital Health Global 100 2018

MEDTECH BREAKTHROUGH AWARD 2019
BEST OVERALL HEALTH INFORMATICS SOLUTION

## OntarioMD.ca

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ONTARIO MEDICAL ASSOCIATION

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