

Part 3 in our series on Digital Health and Virtual Care will be on Virtual Care for all the Tasks of an Office. Some of the topics that will be discussed include:

- Preventive care done virtually – what is possible and what is not
- Humanistic approach to virtual care
- Issues during COVID-19
- Online scheduling
- Asynchronous Messaging
- Population health, dashboard and data
- Medicolegal aspects of virtual care



Panelists



Dr. Kevin Samson is an OntarioMD Physician Peer Leader, family physician and IT lead at the East Wellington Family Health Team in Rockwood, Ontario. He is also an Electrical Engineer specializing in computer programming and biomedical engineering and has been actively involved in the development and application of healthcare IT applications throughout his career. Dr. Samson is Chair of the OntarioMD TELUS PSS Community of Practice, Chair of the AFHTO Quality Steering Committee, and co-Chair of the Diabetes Action Canada Research Governing Committee. He is also a member of the OntarioMD EMR Quality Dashboard Clinical Advisory Group, the OntarioMD Health Report Manager User Group, the OntarioMD Insights4Care Dashboard Clinical Advisory Group, the eConsult Clinical Advisory Group, and he is a clinical advisor at the eHealth Centre of Excellence. At a more local level, he is a member of the Guelph OHT Digital Health Advisory Group and the Waterloo Wellington Primary Care eHealth Committee. Dr. Samson received the 2019 inaugural Canada Health Informatics Clinical Innovator award which recognizes a clinical innovator who has shown outstanding leadership in Canada in advancing the use of Digital Health or Virtual Health in clinical practice resulting in improved provider and patient experiences and outcomes.



Stephen Beckwith is an OntarioMD Clinic Manager Peer Leader and has over 16 years of experience in health care administration. Stephen has worked in several areas: emergency, specialty and primary care. He has also worked on the implementation of a variety of ministry initiatives and has a strong passion for efficiency in health care. Stephen is currently the Executive Director for the South East Toronto Family Health Team - a large, multi-site academic FHT that focuses on quality improvement.



Randy Filinski is an OntarioMD Patient Leader and a resident of Pickering, in the Durham Region, who has taken a keen interest in healthcare over the last 17 years since retiring from IBM. Specifically, Randy has focused on healthcare issues from a consumer and caregiver point of view representing their lived experience by leveraging his marketing, communications, and project management skills. He has been a member of the Ontario Patient/Caregiver Advisory Table with Home and Community to represent the voice and lived experience of his neighborhood. Randy has been the Co-Chair of the Central East LHIN Patient and Family Advisory Committee (PFAC) and is a patient voice in the development of the Durham Ontario Health Team. He is a patient representative on the Ontario Health Primary Care Quality Advisory Committee and is working with the CDHE/WIHV/PAN team on digital projects from the Ministry. As a member of the Ontario Health Agency PFAC, he brings a strong focus from a consumer point of view to holistic healthcare needs with special focus on health equity, digital transformation for the patient and connections to Primary Care and, home and community care services. As an OntarioMD Patient Leader, he will bring a system focus on all things digital from a patient lens and demonstrate how the products help improve healthcare outcomes in the continuum of care and, in a team-based approach.

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