An Intimate and Interactive Look at the EMR Practice Enhancement Program (EPEP)

EMR: Every Step Conference

September 28, 2017

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Empowered Practices. Enhanced Care.

Faculty / Presenter Disclosure

Presenter: Dr. Alireza Oliaei, Physician, Solo Practitioner

Presenter: Wendy Kwong, Office Manager, International Medical Services FHG

Presenter: Gina Palmese, Manager, Practice Engagement, OntarioMD

Relationships with commercial interests:
No relationships with commercial interests

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Disclosure of Commercial Support

This program has not received financial support or in-kind support from any organization

Potential for Conflict(s) of Interest:

Dr. Alireza Oliaei, Wendy Kwong, and Gina Palmese have not received payment or funding from any organization supporting this program **and/or** organization whose product(s) are being discussed in this program.

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Mitigating Potential Bias

The presenters have no potential sources of bias.

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EMR PRACTICE ENHANCEMENT PROGRAM

We've worked with:

- 466 physicians

- 350 clinicians and practice staff

- 141 practices

Contact us!

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EPEP Success Story

Dr. Alireza Oliaei, Physician
Solo Practitioner, LHIN 8

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Recommendations from EPEP Team

- Seek vendor support to address technical issues

- Use EMR preventive care report

- Use reminder/alerts in proactive manner

- Immunization workflow

- Use of population-based reports to plan for follow-up or suspected Dx

- Use flowsheets for chronic disease management and prevention/screening

- Nomenclature management

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Data Quality Results

Data Quality Indicator	Post-EPEP Engagement Improvement
Cervical screening (per 12-month period)	22%
Problem list error rate (Diabetes)	37%
Patents with high HbA1C while no Dx	9%
Diabetes follow-up visits (per quarter)	10x

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EPEP Success Story

Wendy Kwong, Office Manager
International Medical Services FHG, LHIN 9

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Recommendations from EPEP Team

- Roster reconciliation

- Use EMR preventive care report

- Review and implement preventive care workflows

- Use reminder/alerts in a proactive manner

- Nomenclature management: smoking status tools and data entry workflow

- Use population-based reports to plan for follow-up or suspected Dx

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Data Quality Results

Data Quality Indicator	Post-EPEP Engagement Improvement *
Childhood immunizations	34%
Flu vaccinations	16%
Cervical screenings	10%
Suspected Diabetes with no diagnosis in problem list	53%
Roster status variance (MOH vs EMR)	32%
Smoking status completeness in CPP	Up to 16%

Percentages are an average across multiple physicians

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Thank You!

For more information please e-mail EPEP@OntarioMD.com or visit OntarioMD.ca

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